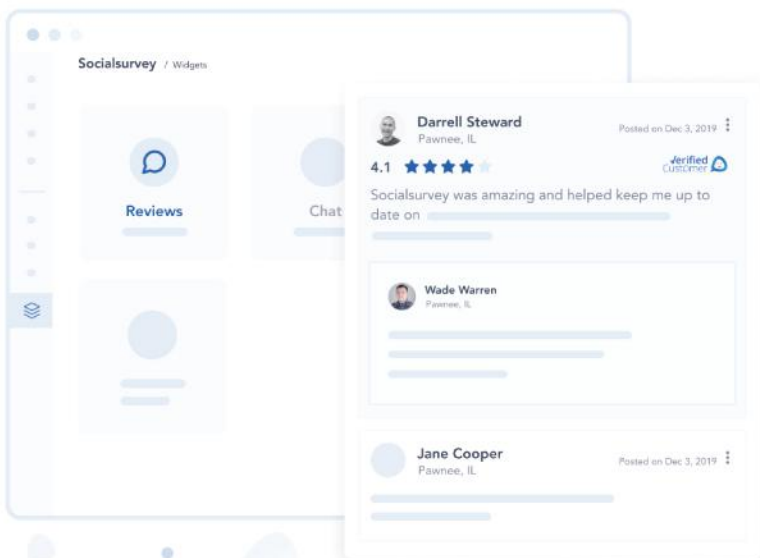


Customer Experience




Turn your customers into promoters

SocialSurvey's Experience Platform makes it easy to build custom solutions to collect and analyze feedback, drive employee behavior, improve customer experiences, and power business outcomes with automation.





SocialSurvey's enterprise-grade platform helps engage people and power businesses everywhere. With response rates as high as 65%, NPS improvements up to 50 points, and custom analytics, we can transform your business.



BENEFITS:

-  Collect feedback at every meaningful touchpoint in real time.
-  Automatically route responses to the people in the best position to make changes
-  Drive employee behavior to improve customer experiences

FEATURES:

-  Build custom solutions to help you collect and analyze feedback, drive employee behavior, improve customer experiences, and power business outcomes with automation
-  Map to any data source, and build automated workflows for every business unit and department
-  Add reporting lines, real-time score-cards, closed-loop resolution, social sharing, third party reviews creation, reply, and more to each CX campaign
-  Build your feedback campaigns, and drive employee engagement and behavior, with an employee-centered approach